

Japan Mart Club Card Terms & Conditions

Japan Mart Club Card is a privilege member's card where customers can earn points which can be used for purchasing items, the identical way as cash, at all Japan Mart shops (except online shopping) when customers spend \$1 or over across all Japan Mart shops. Please present the card to the cashier before making payment. (Please note that the privilege of membership cannot be available if the card is not presented. The points can be used from the next occasion.)

The card can be used by only the members themselves and their family. The card is also not transferable or lendable to others. We shall not take responsibility for lapsing the points due to loss or stolen.

As privilege of membership, we give customers points in portion to prices of items purchased (0.01 point per every \$1 for the purchase of \$1 or over) and the points are deposited in the member's account. This point privilege is not applied for the cases: purchase by cash on delivery and by remittance, purchase of discount items) When customers present the card, the points deposited in the member's account will be applied to a part of payment; 0.1 point = 10 cents. However, this privilege point system is available from the following day card was issued. Customers also have a choice to save the points in the accounts, so please request your choice to the staff. When purchases are recorded by presenting the card, the balance of the account (the balance of points) will be printed in the receipt. The balance of the points also can be referred from the code which showed in the other side of the point card, so please request to check the balance of the points to the staff if customers would like to know it before purchase.

The point saved in the account can be used to a part of payment, however please note that the points cannot be exchanged into money.

The points earned in the membership card shall be expired in one year from the issued date of points. The points accumulated shall be lapsed after the expiry date automatically.

In the case where some error occurred on online, the cards may not be used temporarily. Please understand this incident in advance, thank you.

In regards to returning items which have been purchased using the card, please present the card as well as the receipt. Repayment will be made priority to the amount paid by the points.

In the case where customers have the cards more than one, only the points of one card shall be used. Also, the points of the cards cannot be transferred on to one card.

In the case where the card is lost, please contact us at clubcard@japanmart.co.nz immediately.



The members shall agree to register their details to our company, such as address, full name, telephone numbers, Email address, record of purchase, and we strictly manage the customers' information. Please contact us for any change of the details above. If the details, such as address, full name and telephone numbers, are incorrectly registered, the customer may not be able to use the points. Please note this. Also, please be aware not to bend or damage the card.

There are also terms and conditions for using the card on the other side of the card.

We hold the rights to change and cancel the contents of this card program and regulations. The members who have the card shall be considered to have acknowledged this condition. In the case of cancellation, the all accumulated points can be exchanged.

We will inform you via website if any changes of the terms and conditions for using the member's account was made.

The card can be used at all JAPAN MART within New Zealand. (Except our online shop purchase)

The persons in the same line of business may not be able to use the cards, even if they have the cards.

